Donor & Internet Site Privacy and Security Policy

This website is owned and operated by the Vanderburgh Humane Society, Inc., (VHS). We recognize that visitors to our site or donors to our organization may be concerned about the information they provide to us, and how we treat that information. This Privacy and Security Policy addresses those concerns.

Our Donor Commitment

We will not sell, share or trade our donors’ names or personal information with any other entity, nor send mailings to our donors on behalf of other organizations.

This policy applies to all information received by the Vanderburgh Humane Society, both online and offline, on any Platform ("Platform", includes the Vanderburgh Humane Society website and mobile applications), as well as any electronic, written, or oral communications.

To the extent any donations are processed through a third-party service provider, our donors’ information will only be used for purposes necessary to process the donation.

Privacy

We do not collect personally identifiable information from individuals unless they provide it to us voluntarily and knowingly. This means we do not require you to register or provide information to us in order to view our site or visit our facility. The Vanderburgh Humane Society (VHS) only gathers personally identifiable data, such as names, addresses, zip/postal codes, e-mail addresses, etc. when voluntarily submitted by a visitor or donor. For example, personally identifiable information may be collected in order to respond to a stated desire to volunteer time or make a financial donation. This information is used solely by the Vanderburgh Humane Society or other entities that are involved in the operation of the site for internal purposes. Vanderburgh Humane Society lists are never sold to third parties. We will only share personally identifiable information with third parties when (1) the person submitting the information authorizes us to share it; (2) sharing the information is a necessary operation of the site, for instance, to process a credit card transaction, or (3) we are required to by law. The Vanderburgh Humane Society has no responsibility for the data collection and use practices of third parties that process online, in person or white mail donations including credit card transactions.

Right to Opt Out

You have the right to "opt-out" of certain of our uses of your Personal Information. For example, at the time you are requested to provide Personal Information on this Web Site and/or through our Services, you may have the opportunity to elect to, or not to: (1) receive promotional correspondence from the Vanderburgh Humane Society, Inc. (VHS) or (2) have your Personal Information shared with other companies or individuals. You may also make this request by sending an e-mail to support@organization.org. In this e-mail please identify which VHS Web site or Service you are referring to (or all of them) and say whether (i) you would like to opt-out of receiving promotional correspondence (including, for example, e-mail offers) in general, or just via e-mail, postal mail, short message service, instant messaging and/or by phone, (ii) you would like to opt-out of certain of VHS’s e-newsletters or correspondence, and if so which ones, and/or (iii) you would like to opt-out of having your Personal Information shared with other companies or individuals. You may also opt-out of VHS e-mails by clicking on an opt-out link within the promotional correspondence you receive, sending an email to info@vhs lifesaver.org or opt-out of
VHS’s promotional email or SMS correspondence or Premium SMS Services by texting "STOP" to the shortcode provided on the Web Site for the particular Service. Please understand that if you opt-out of receiving promotional e-mails or SMS from Vanderburgh Humane Society Inc., we may still contact you by e-mail or SMS in connection with your account with us or to provide you with important information about VHS or this Web Site or the Services. Also, a request to have us stop sharing your Personal Information with other companies or individuals will only apply as of the date of the request, and VHS will not be responsible for any communications that you may receive from companies or individuals that received your Personal Information prior to such request. In these cases, please contact that company or individual directly.

Security
We care about the safety and security of your credit card transaction. We use high-grade encryption and the https security protocol to communicate with your browser software. The method is the industry standard security protocol, which makes it extremely difficult for anyone else to intercept the credit card information you send to us. Companies we work with to process the credit card transactions also use high-grade encryption and security protocols.

Personal Information
The same high grade encryption and https security protocols used for financial transactions on our site are used in collecting personally identifiable information when submitted to volunteer time, request information, etc.

How Do We Use "Cookies"?
Visitors should be aware that non-personal information and data may be automatically collected by the Vanderburgh Humane Society website through the use of "cookies." “Cookies” are small text files a website can use to recognize repeat visitors, facilitate a visitor's ongoing access to and use of the site and allow a site to track usage behavior and compile aggregate data that will allow content improvements. Cookies are not programs that come onto a visitor's system and damage files. Generally, cookies work by assigning a unique number to the visitor that has no meaning outside the assigning site. If a visitor does not want information collected through the use of cookies, there is a simple procedure in most browsers that allows the visitor to deny or accept the cookie feature. The Vanderburgh Humane Society “cookie” technology only to obtain non-personal information from its online visitors in order to improve visitors’ online experience and facilitate their visit within our site.

Note to Parents on our Privacy Policy
The Vanderburgh Humane Society welcomes children to learn more about our organization and, where appropriate, find opportunities to serve their communities through Humane Society programs and junior volunteer activities. However, we encourage this to be done only with their parent's knowledge and supervision.

If you have any questions about our Privacy and Security Policy, you can contact us at:
Vanderburgh Humane Society
400 Millner Industrial Drive
Evansville, IN 47710
Or email us at info@vhslifesaver.org

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